

MRC-TRAIN Courses

One of the issues that emerged from the [December 2020 Volunteer Survey](#) was a request for volunteer trainings specifically around COVID-19 concerns, including:

- Safety with PPE (and other safety procedures/protocols, including hand sanitizer, ventilation, etc.)
- Contact tracing
- Health credentialing requirements
- Vaccines (types, administration, distribution, contraindications, role of volunteers)
- Clinical training, including first aid, EMT, phlebotomy, Psychological First Aid, sterile techniques, and universal precautions and exposures
- Remote volunteer opportunities with the MRC
- Disaster preparedness
- Language training for communicating with local immigrant/non-English communities
- Working with diverse/marginalized populations, including people of color

We have worked with MRC-TRAIN to identify existing courses in their catalog that address these topics. Below you will find a list of trainings that MRC-TRAIN put together on the requested subject areas. The courses were selected from reputable course providers and those that had a high number of five-star ratings from learners.

Clinical Training (including first aid, EMT, phlebotomy, Psychological First Aid, sterile techniques, and universal precautions and exposures):

- [Psychological First Aid for CERT](#) (FEMA Region II)
- [Psychological First Aid \(PFA\) Tutorial](#) (University of Minnesota)
- [Psychological First Aid \(PFA\): Helping People Cope During Disasters and Public Health Emergencies](#) (Pacific EMPRINTS)
- [Self-Care and Applying Psychological First Aid for COVID-19 Responders](#) (Minnesota Department of Health Emergency Preparedness & Response)
- [Basic Infection Prevention in the Ambulatory Care Setting: Transmission-Based Precautions](#) (Connecticut Department of Public Health)
- [First Responder Opioid Awareness and Exposure Training](#) (Kentucky Board of Emergency Medical Services)
- [Pediatric Environmental Health Specialty Unit \(PEHSU\) Program Grand Rounds Webinar Series - Disinfection/Sterilization: A Primer With A Focus on Use in Healthcare Facilities](#) (CDC)
- [Communication Gap: Linking First Responders and First Receivers](#) (Region VI South Central Public Health Training Center - Tulane University)
- [Psychology of Decision Making for First Responders in Disaster Response](#) (Region VI South Central Public Health Training Center - Tulane University)
- [EID 4 EMT Free Video Training Series](#) (CDC Partner – UMBC Department Emergency Health Service)

Disaster Preparedness:

- [Healthcare's Role In Disaster Preparedness](#) (Underwriters Laboratories)
- [The Role of Health Literacy in Disaster Preparedness](#) (Region VI South Central Public Health Training Center - Tulane University)
- [Building Cultural Competence in Disaster Preparedness and Response](#) (Pacific EMPRINTS)
- [Disaster Behavioral Health \(Basics of Public Health Preparedness\)](#) (CDC Partner - Preparedness and Emergency Response Learning Centers)
- [Cultural Competency Curriculum for Disaster Preparedness and Crisis Response](#) (U.S. Department of Health and Human Services Office of Minority Health)
- [Latinos During Emergencies: Cultural Considerations Impacting Disaster Preparedness](#) (State University of New York - School of Public Health)
- [Public Health in Disasters | NDPHTN](#) (North Dakota Public Health Training Network)
- [Disaster Health Core Curriculum](#) (NCDMPH) (series of courses)

Language training for communicating with local immigrant/non-English communities:

- [Language Access Resources](#) (FEMA Region II)
- [Serving Diverse Communities: Accessing Reliable Health Information in Multiple Languages](#) (Network of the National Library of Medicine (NNLM))
- [Access to Care for Undocumented Patients](#) (Region II Public Health Training Center)
- [Immigration and Health Disparities: Beyond Acculturation](#) (Region II Public Health Training Center)
- [Effective Communication for Healthcare Teams](#) (CDC) (training plan)

Working with diverse/marginalized populations, including people of color:

- [The "Raced" Body: Reflecting on Clinical Encounters](#) (Provincial Health Services Authority (PHSA) Indigenous Health)
- [Racial Equity Through Action and Learning, Summit Part 2-Targeted Universalism](#) (Michigan Public Health Training Center)
- [Building Communication Access: Language and Cultural Considerations](#) (MassHealth One Care)
- [Culturally Competent Public Health Practice for Deaf and Hard of Hearing Populations](#) (Michigan Public Health Training Center)
- [Providing Culturally Sensitive Healthcare for Anabaptist \(Amish/Mennonite\) Populations](#) (WKU School of Nursing)
- [COVID19: Using a Health Equity and Human Rights Lens to Protect Vulnerable Populations during this Pandemic and Beyond](#) (Region II Public Health Training Center)