MRC Discourse FAQ and Guidelines

Upon a recommendation from the Massachusetts MRC Steering Committee, an online message board has been created to facilitate peer-to-peer communication between unit leaders. This board will provide a space for MA MRC unit leaders to share upcoming events, best practices, ask questions of one another, and get to know each other outside of statewide and other meetings.

Frequently Asked Questions

Is this message board private?
Yes. The message board is only visible to message board members.

How do I get a membership?
Sign-up using this link: https://forms.gle/PxbVfGK1y9gCbsWr9

I have signed up for a membership but haven't been emailed my invitation yet.
Check your spam folder and make sure the invitation is not there. If you still have not received it (within 2 business days from your request), please contact RVA staff at massachusettsmrc@gmail.com

What about inappropriate or off-topic postings?
The site admins reserve the right to remove any inappropriate or off-topic posts. If you have a concern about a post, please contact the admins at massachusettsmrc@gmail.com.

Guidelines for Using the Message Board
Introduce yourself.
Get to know the other unit leaders and help create a positive environment.

Ask questions.
If you find something confusing or want to know more, do not hesitate to ask questions.

Make sure to post your questions in the appropriate thread.

Participate.
Do not hide in the background. Contribute to discussions to get as much as possible from other board members.

Do not dominate a discussion.
Share your knowledge, but not to the point of excluding others. If you have something to offer, please share it, but allow everyone to contribute equally to a discussion.

Be tactful.
Be critical of ideas but remember there are other people involved. Be tactful and kind. You can hurt the feelings of a person reading your post.

Forgive others' mistakes.
Do not correct others, even if you follow the rules of netiquette and use good manners. Just because you do not agree with a post does not mean that the poster is wrong. Instead, offer a different perspective to encourage further discussion.

Read the whole thread before posting.
Read all the posts in a thread before responding so you don't repeat what others have already said. Try to contribute clarifying information or a new idea to a discussion.

Be concise.
Do not waste people's time by posting basic, repetitive information. Make your point clearly and quickly.

Reread and check your posts.
Practice professionalism. Be mindful of how you look online; others will likely judge the tone and quality of your writing. Reread your posts and edit for clarity and mechanics.

Cite your sources.
If you use a source, cite it properly. Give credit where credit is due. Include links where appropriate.

Maintain confidentiality.
Respect your others' privacy. Do not repeat the personal information that others share.

Report technical problems.
If the platform is not working properly, please let RVA staff (massachusettsmrc@gmail.com) know as soon as possible.