

Massachusetts Department of Public Health
 Office of Preparedness and Emergency Management
 250 Washington Street
 Boston, MA 02108

MA Responds Help Videos

These videos can be found in the MA Responds Help Center (upper right-hand corner) while logged in as an administrator.

Administration Videos (4 total)

- | | | |
|-----------|---|-------------|
| 1. | Overview of Administration | 5:51 |
| | <i>Shows search feature, password changes, unit affiliation, report info, exporting, credential verification, and integration</i> | |
| 2. | How to Verify Credentials | 2:46 |
| | <i>Covers Emergency Credentialing Levels (ECLs)</i> | |
| 3. | Overview of Badging | 6:47 |
| | <i>Badging information for local administrators begins at the 2:05 minute point of video</i> | |
| 4. | Overview of Background Check | 3:59 |
| | <i>May not apply due to MA specifics</i> | |

Messaging Videos (2 total)

- | | | |
|-----------|--|-------------|
| 1. | How to Send an Internal Message | 1:44 |
| | <i>Covers how to compose a new message, pick a recipient, internal defaults and mentions (but does not go into detail on) Advance Delivery Options</i> | |
| 2. | How to Use Advanced Delivery Options | 2:54 |
| | <i>Covers sending an immediate or delayed message and escalation versus blast</i> | |

Organizations Videos (2 total)

- | | | |
|-----------|---|-------------|
| 1. | Overview of Organizations | 3:27 |
| | <i>Gives an overview of organizations, identifies examples and relationships among organizations.</i> | |
| 2. | Overview of Access Levels | 2:31 |
| | <i>Gives an overview of administrator and base user permissions within an organization.</i> | |