MA Responds Basic Training

designed for new coordinators or those who would like a refresher on managing volunteer registrations, background checks and e-mail, voice and text notifications; a summary review of advanced features will be included if time allows

- *All basic trainings are virtual and scheduled individually with unit administrators on a case by case basis. Please contact Johnna Coggin (jcoggin@mms.org) for more information and to schedule a training or refresher*

MA Responds Individualized Advanced Training

designed for trained coordinators ready to use advanced features to manage deployments, availability requests and volunteer schedules. This training offers administrators an opportunity to receive individualized consultation for using the live MA Responds system for their unit. Prior to the event we will ask what topic(s) you would like to focus on.

- *All advanced trainings are virtual and scheduled individually with unit administrators. Please contact Johnna Coggin (jcoggin@mms.org) for more information and to schedule a training.*

Regional Workshops

designed for coordinators who have completed basic and advanced trainings and are ready to fine-tune their skills

- Choose a convenient date and time for a custom workshop designed for MA Responds administrators in your region
- Specify the topics that are to be covered in advance
- Get hands-on instruction tailored to your specific questions
- Use the MA Responds live site for focused practice

Regional trainings can be scheduled virtually; please contact Johnna Coggin (jcoggin@mms.org) for more information.

Volunteer Meetings

designed to brief volunteers who are interested in learning how to complete their MA Responds profile and receive and respond to notifications about potential deployments

- Invite your volunteers to receive hands-on help with registration and/or update their MA Responds profiles and background checks

Please contact Johnna Coggin (jcoggin@mms.org) for more information.

For more details, or to make arrangements, please e-mail Johnna Coggin, Senior Preparedness Programs Manager, at jcoggin@mms.org